

Short Report



Tourist Information Prümer Land | ©Sebastian Wiesen

Tourist Information Prümer Land

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Welcome!

Welcome!

The Prümer Land vacation region, located in the southern part of the Nordeifel Nature Park and on the western edge of the Eifel, is known for its peace and relaxation. Leave the hustle and bustle of everyday life behind and treat yourself to a break in the countryside. In the Prümer Land, you can experience relaxation in many different ways. Discover a slower pace of life in the seclusion of the Schneifel forests, sweeping views across the meadows and fields of the high plateaus, and the serenity of the rustic streams in the valleys. Experience the lively atmosphere of the bustling town of Prüm, the tranquility of the peaceful Eifel villages, and the relaxed lifestyle of an entire region.

TEST RESULT

for

Tourist-Information Prümer Land

54595 Prüm, Certificate-ID: PA-11321-2026



This offer was classified according to
the criteria of the nationwide label

»Tourism for All«

and, in the period from

June 2026 – May 2029

is entitled to use the label

»Accessibility checked«

and the associated pictograms
in accordance with the contract.



Tourist Information Prümer Land

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GmbH



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Overview

- Expert advice on everything related to your stay in the Prümer Land and the surrounding region
- Arrangement of accommodations in all categories
- A wide range of informational materials on attractions, events, and recreational activities
- Ticket sales for city tours, etc.
- A selection of souvenirs

Accessibility at a glance

- Parking for people with disabilities
- Building accessible without steps
- All guest-accessible areas and facilities are accessible without steps or via an elevator
- 80 cm minimum width for all passageways/doors
- Restroom for people with disabilities
- Service dogs welcome

Information for people with walking difficulties and wheelchair users

All areas relevant for testing meet the quality criteria of the label "**Accessibility certified – accessible for people with walking disabilities**".

Some **information on accessibility** are listed below. For detailed information please see the evaluation report.

- There is a designated parking space for people with disabilities on Hahnplatz.
- The building is accessible without steps via the side entrance.
- All rooms and facilities available to guests are accessible without steps.
- All doors and passageways available to guests are at least 80 cm wide.
- The counter at the Tourist Information office is 72 cm high at its lowest point.
- Seating is available.
- There is a public restroom for people with disabilities that is accessible from one side (at least 80 cm). A fold-down grab bar is available on the accessible side of the restroom.
- Guided tours are offered for people with walking disabilities and wheelchair users. Advance registration is required. Mobile or fixed seating is available for use during the tour. The entire route is step-free.

Information for people with hearing impairments and deaf people

Some **information on accessibility** are listed below. For detailed information please see the evaluation report.

- There is no audio induction loop system at the counter.
- There is no alarm.
- An outgoing emergency call in the elevator is confirmed visually.
- There are no guided tours available for people with hearing impairment and deaf people.

Information for visually impaired and blind people

Some **information on accessibility** are listed below. For detailed information please see the evaluation report.

- Assistance dogs are welcome.
- The entrance area is designed with high visual contrast.
- Signage (for wayfinding) is designed with clearly legible, high-contrast lettering.
- All elevated areas accessible to guests are brightly lit without glare.
- Steps do not have high-contrast edges.
- Staircases have handrails on both sides.
- Information is not available in braille or raised lettering.
- No guided tours are offered for people with visual impairments or blind people.

Information for guests with cognitive impairments

Some **information on accessibility** are listed below. For detailed information please see the evaluation report.

- The name of the tourist information is clearly recognizable from the outside.
- There is no colored or pictorial guidance system available.
- There is no information in easy language.
- There are no guided tours available for people with cognitive impairments.

Image Gallery

We have put together some photos from the company / offer for you. You can find more photos in the detailed reports.



Main entrance (stair)

(c)Julia Marmulla



Side entrance (stepless)

(c)Julia Marmulla



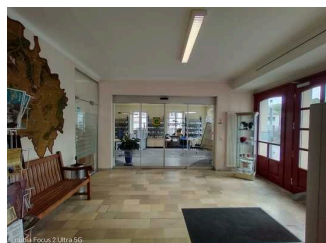
Side entrance (stepless)

(c)Julia Marmulla



Side entrance (stepless)

(c)Julia Marmulla



Consulting space

(c)Julia Marmulla



Consulting space

(c)Julia Marmulla



Consulting space

(c)Julia Marmulla



Consulting space

(c)Julia Marmulla



Counter

(c)Julia Marmulla



WC for people with disabilities

(c)Julia Marmulla



WC for people with disabilities

(c)Julia Marmulla



Operating elements / guidance system

(c)Julia Marmulla

Information on the "Tourism for All" labeling system

All establishments and locations certified with the label "Tourism for All" meet the following quality criteria:

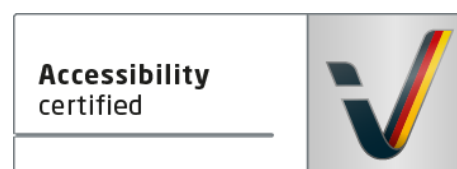
- Data and information on accessibility are collected and checked on site by **external, specially trained evaluators**. The method is not based on self-assessments.
- Data on accessibility is available **in detail** and can be viewed by the guests.
- At least one staff member has successfully passed a **training** on "**Accessibility as a comfort and quality feature**".

The labeling – explanation of the logos and pictograms

The label "**Information about Accessibility**" indicates that detailed and verified information on accessibility is available for all groups of people.



The label "**Accessibility certified**" is based on "Information about Accessibility". It means that the quality criteria defined for specific groups of people are met partially or completely.



The label "**Accessibility certified**" is available in two requirement levels:

"Accessibility certified: partially accessible".

The quality criteria are partially fulfilled for the pictured group of people, i.e. the establishment/location is partially accessible for wheelchair users. The "i" in the pictogram indicates that it is recommended to read again carefully whether the offer meets all (your oder the guest's) individual requirements.



"Accessibility certified: accessible".

The quality criteria are fulfilled for the pictured group of people, i.e. the establishment/location is accessible for wheelchair users.



There are defined quality criteria for **seven groups of people** and a **specific pictogram** for each group.

People with walking disabilities



Wheelchair users



People with hearing impairment



Deaf people



People with visual impairments



Blind people



People with cognitive impairments

